MEDIA RELEASE

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New e-rosters for smart effective care

Horsham Rural City Council has introduced electronic mobile phone rostering for the Home and Community Care department and its staff.

The new HACC (Home and Community Care) software package, HACCPAC Mobile, is a user friendly, cost effective and flexible application allowing Council to become more technologically advanced, therefore promoting the delivery of more effective care.

The new system will cut down on hours of manual office work, enabling a more efficient service to Council's HACC clients and to the 36 home carers who provide this very important service to the municipality.

Horsham Rural City is the first council in Victoria using HACCPAC software to implement the HACCPAC Mobile phone electronic rostering application designed by Vada Computing, an Australian based company.

"After numerous planning and training sessions, all our Home Carers are now out in the field working with their mobile devices in client households and the response from both carers and clients has been extremely positive," said Mrs Dianne Webster, Council's HACC Administration Officer.

"Home Carers are excited about the mobile devices and have quickly seen the benefits and efficiency of the new technology," she said.

"Adopting electronic rostering or e-rostering can produce significant cost savings, better compliance with regulations, and accommodates employee requests and in turn leads to higher productivity. The administration process of preparing payroll every fortnight will also be less demanding on individuals and the payroll department," said Mrs Webster.

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More about HACCPAC:

HACCPAC has been purpose built and designed specifically for managing community based Aged Care and Home Care services in Australia. HACCPAC is a user friendly, cost effective and flexible application allowing organisations to focus on the effectiveness and efficiency of care delivery.

HACCPAC includes the following modules:

Clients - Manages all aspects of client information.

Workers - Manages details relating to your care providers, for example pay rates, availability and skills.

Rosters - Contains master, current and future rosters in an easy to manage layout.

Electronic Rostering - Works with a range of integrated electronic rostering solutions.

HACCPAC Mobile - Provides electronic rosters and job verification for care workers. Using a compatible mobile phone, workers can view their weekly roster, job locations, job start and end times and more.

Laptop Sync - Allows data to be synchronised between the main HACCPAC database (on an office server) and laptop computers.

Reports and 'Reports on Demand' - Provides powerful analysis of your data through standard and customised reports.

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